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PI-1160429

PATENT
010417

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: :
    John P. Ruckart   :   TELEPHONE HOLD FEATURE
                                      :
Art Unit: 2645   :
                                      :
Examiner: Lisa Hashem   :
                                      :
Serial No.: 10/086,338   :
                                      :
Filed: March 1, 2002   :

DRAFT – PROPOSED AMENDMENT AND INTERVIEW AGENDA

1.   (Currently Amended): A telecommunications device, comprising:

a receiver for receiving an incoming call; and

a processor in communication with the receiver, the processor having a call hold

module, the call hold module for determining whether to place placing-the call on hold prior to

the call being answered by a user of the telecommunications device based on a schedule received

from the user of the telecommunications device, and for placing the incoming call on hold.

6.   (Currently Amended): A method of placing an incoming call to a

telecommunications device from a calling party on-hold-prior to being answered by a called

party, the method comprising:

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defining one or more parameters of a hold function via a web interface with a telecommunication system;

automatically answering the call if the call corresponds to the one or more parameters of the hold function;

playing a message to the calling party; and

connecting the called party to the calling party when the called party answers the call.

14.   (Currently Amended): A telecommunications system, comprising:

a services node; and

a telecommunications device in communication with the services node, wherein the services node determines whether calls placed to the telecommunications device should be placed on hold prior to the calls being answered according to one or more parameters received via a web interface.

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17.   (Currently Amended): An apparatus, comprising:

<u>means for defining one or more parameters of a hold function via a web interface with a telecommunication system;</u>

means for automatically answering a call placed by a calling party to a called party<u>, if the call corresponds to the one or more parameters</u>;

means for playing a message to the calling party; and

means for connecting the called party to the calling party when the called party answers the call.

INTERVIEW AGENDA

• Discuss U.S. Patent No. 6,393,272 to Cannon et al.

• Discuss the instant application.

• Discuss the proposed amendments to the claims of the instant application.

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